

Job Aids and Electronic Performance Support

Paul H. Elliott, Ph.D.

President, Exemplary Performance, LLC.

Tuesday, December 8, 2009 – 5:30 to 8:00 p.m.

Note new meeting times. Dinner is catered.

Altarum Institute

1200 18th Street, NW

Suite 700

Washington, DC ([Directions](#))

**Reserve your seat by clicking on “Register for the December Program”
on www.ispi-dc.org**

ISPI Members/Students: \$25 Non-Members: \$35

Pay Online or Cash/Check at the Door

This session will provide:

- A clear definition for job aids and electronic performance support
- Some recent cases demonstrating the impact of these tools
- A job aid for logically and consistently determining that job aids should be selected
- Practice in producing simple job aids from complex materials"

Paul H. Elliott is the President and Founder of Exemplary Performance, LLC [EP] based in Annapolis, MD. Dr. Elliott's expertise is in the analysis of human performance, the design of interventions that optimize human performance in support of business goals, and strategies for transitioning from tactical to strategic approaches. Dr. Elliott assists organizations in performance analysis, instructional design, product and process launch support, design of advanced training systems, and the design and implementation of integrated performance interventions.

In 2008, Paul acquired the intellectual property of Partners in Change, a firm founded and led by Jim and Dana Robinson for 27 years. This IP is inclusive of the consulting services and workshops researched, created and provided by the Robinsons. The Robinsons are acknowledged thought leaders and experts in how HR, Learning and OD functions and professionals can successfully transition from a tactical approach to a strategic, business linked consultative model. Exemplary Performance is now the sole distributor of these services. Throughout the course of his consulting career, Paul has worked with organizations such as P&G, Microsoft, FedEx, BellSouth, Ford Motor, Boeing, BP Exploration & Production, Agilent, Valero, and other Fortune 500 organizations.